Q 1	Year in School	2009-2010	2010-2011	2011-2012	2012-2013		2014-2015	Details
	1L	61	49	26	20		20	
	2L	38	38	21	25		35	
	3L	28	25	16	25		27	
	LLM	1	1	0	2		4	
	visiting	0	0	0	0		0	
	other	0	1	0	1		1	
		128	114	63	73		87	
Q2	**Quality of Xerox machines**	4.2	4.0	4.3	4.2		4.1	out of 5
Q3	**Value of services for price**	3.2	3.4	3.2	3.5		3.65	out of 5
Q4	**Services used most often**						*change in data*	
	copying	3.2	3.0	2.8	2.7		38%	
	Scan to email	2.5	3.0	3.1	2.8		28%	out of 148
	Business Center	2.3	2.3	2.0	2.4		36%	total
	Wireless Printing	3.7	4.2	4.3	4.3		71%	responses
Q5	**Most convenient machines**					*new locations*	*change in data*	
	Lab	4.0	3.9	3.5	3.5	Law Library 4th Floor	26%	
	Law Library	4.3	4.2	4.3	4.4	Law Library 5th Floor	6%	
	Tower Lobby	2.5	2.7	2.9	2.7	198 1st Floor Alcove	17%	
	Gold	3.4	3.0	3.6	2.8	198 3rd Floor Hallway	19%	out of 81
	198 Basement	2.4	2.9	3.1	2.9	Tower Lobby	14%	total
						Tower Mezzanine	4%	responses
Q6	**Where use Wireless Printing**							
	home	38	44	36	35		35	
	on campus	94	102	55	64		69	
	don't use	18	9	4	4		6	
	don't know how	17	5	2	2		5	
Q7	**Sastified with P-counter?**	3.3	3.8	3.7	3.7		3.8	out of 5
Q8	**Use Business Center?**							
	always	11	7	3	8		15	
	sometimes	86	86	41	49		66	
	never	29	22	17	17		7	
Q9	**Rate BC service**	4.0	4.6	4.6	4.7		4.5	out of 5
Q10	**Rate BC website**	1.3	2.3	2.1	2.7		3.7	out of 5
Q12	**Value of the $20 + $3 program**					*new answers*	*change in data*	
	Excellent	n/a	54	30	31	excellent	44	
	good	n/a	39	20	28	very good	14	
	fair	n/a	14	7	11	good	17	
	None	n/a	7	5	3	not good	1	
						bad	4	