
Guidelines for Medical/Psychiatric Emergencies

*What to do if in the event of a
medical/psychiatric
emergency.....*



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Medical/Psychiatric Emergencies

It is not the College's expectation that co-workers, supervisors or students have emergency or medical training nor should they be relied on to diagnose what is a medical or psychiatric emergency.

However, in certain very obvious cases involving serious injury, heart attack and the like, the first call should be to 911. Then, as soon as possible, notify the Security Department at (415) 565-4611, or pick-up a Red Emergency Phone.

In all other cases a call should immediately be placed to the Security staff at (415) 565-4611.

Transportation and Medical Centers

Ambulance Services

1. Emergency transportation for individuals with serious injuries or who may be in a potentially life-threatening condition, should be arranged by calling 911..

2. In the event of a non-emergency injury or medical condition for which medical treatment is needed, non-emergency transportation can be provided by private ambulance companies, some of which have paramedic support and others which provide basic ambulance service, as follows:

Ambulance with Paramedic Support

American Medical Response	800-913-9197
King American Ambulance	931-1400

Basic Ambulance Service

Bayshore Ambulance	421-7600
St. Joseph's Ambulance	921-0707

3. Hospitals

a. If the 911 ambulance is called the city may require the injured party to be taken to the trauma center at San Francisco General Hospital.

b. Private ambulances will transport injured parties at their request to other hospitals, such as,

- California Pacific (three locations available)
- Kaiser, San Francisco (if Kaiser member)
- St. Francis (This hospital is the closest)
- St. Luke's
- St. Mary's
- UCSF

Student insurance obtained through the College does not include hospital coverage at UCSF, San Francisco General Hospital or Kaiser. Student insurance does have coverage for ambulance transport as a part of the outpatient provisions.

4. Where neither a 911 ambulance or a private ambulance is determined to be necessary, students, faculty and staff will be expected to make personal arrangements for other transportation. Security staff will not be available to provide transportation.

Students who are temporarily short of cash may obtain vouchers from a Security station to cover the cost of taxi transportation until arrangements can be made to reimburse the College.

First Aid Kits

First Aid kits are located around campus as follows:

198 McAllister Street Building

1st Floor in Room 106, Personnel Services
2nd Floor in Room 214, Administrative Services
Basement in Room B-6, Safety and Security

200 McAllister Street Building

1st Floor in Room 100, Security Command Center
3rd Floor in Room 354, Mail Room

McAllister Tower Building

1st Floor at Security Guard's Desk
Basement in Engineer's Shop